

Session 2b – QIPP Delivering the opportunities

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Quality, Innovation, Prevention and Productivity

How?

- Incentives
- Link incentives between agencies e.g. Fire & Rescue, Housing, Care givers, etc.
- Benchmarking
- Partnerships
- Investment and re-investment
- Policy / guidance
- Target dates / goals
- Patient / carer voice
- Skill development
- Value/ recognition / remuneration for staff
- Ask 'Is this strategy priority?'
- Use the evidence of 'what works'
- Flexibility in services
- Contracts
 - CQUIN
 - staff turnover
 - case review

Risks

- Staff turnover
- Rewards for staff
- Limited training and development
- Weak gatekeeping
- Variation
- Unmet need
 - Lack of comprehensive information
 - people "won't go to the GP".
- Lead in times to demonstrate outcomes – 7 to 12year illness.
- System is designed to deliver unclear outcomes?
- Difficult to change cultures; organisations' protectionism

Tangible, deliverable case for change....

- Specific outcomes across 4 main areas for example
 - numbers on register
 - medication reviews
- Move resources to support / deliver priorities
- A lot to do re: education and providing information

- 1. Case for change – clear deliverable outcomes - timescales**
- 2. Move resources to deliver priorities – underpinned by contracts**
- 3. Raising awareness - providing information, supporting training and development**