

LANCASHIRE MENTAL HEALTH AND SOCIAL CARE PARTNERSHIP BOARD (LPB)

Minutes of Meeting
Thursday, 11th March 2010

Present:-

William Bingley	Chairman	NHS North Lancashire
Tracey Callaghan-Hayes	Project Manager	LPB Team
Ian Clift	Carer Representative	North Lancashire
Rebecca Davis	Network Director – Mental Health Comm.	NHS Blackburn with Darwen/LPB
Tim Ewen	Head of Criminal Justice	Lancashire Constabulary
Peter Green	Deputy LTSC Chair/Service Manager	LTSC/Richmond Fellowship
Judith Griffin (<i>co-chair</i>)	Chief Executive	NHS Blackburn with Darwen
Brian Gumbley	Service User Representative	Central Lancashire
Rod Hacking	Service User Representative	North Lancashire
Maureen Hindle	Service User Representative	East Lancashire
Richard Jones (<i>chair</i>)	Executive Director of Adult Social Services	Lancashire County Council
Carol Melia	Senior Partnership Manager	Jobcentre Plus/DWP Cumbria and Lancs
Phil McGladdery	Service User Representative	Fylde Coast
Valerie Minns	Carer Representative	East Lancashire
Angela Radcliffe	Carer Representative	Fylde Coast
Pat Rolph	Senior Project Support Officer	LPB Team
Carole Shaw	Assistant Director of Social Services	Blackburn with Darwen Borough Council

Apologies:-

Waheda Ahmed	Carer Representative	Lancashire BME
Anne Asher	Director of Quality and Performance	NHS Blackburn with Darwen
Grainne Cuerden	LTSC Chair/NW Operations Manager	LTSC/Rethink
Dave Croll	Custody Policy Manager	Lancashire Constabulary
Steve Johnson	District Manager for Cumbria & Lancs.	Jobcentre Plus/DWP
Helen Lammond	Assistant Director of Commissioning	NHS Blackpool
Michelle Lyons	KTP Associate/Project Manager	LPB Team
Kevin Parkinson	Dep. Chief Executive/Dir. of Finance & Info.	NHS North Lancashire
Steve Pullan	Director of Housing and Social Services	Blackpool Council
Wendy Swift	Chief Executive	NHS Blackpool
Heather Tierney-Moore	Chief Executive	Lancashire Care NHS Foundation Trust
Marjorie Twist	Carer Representative	Central and West Lancashire

Part 1		
No.	Item	Action
03/10/01	<p>Introduction and apologies</p> <p>Richard welcomed members to the meeting. Introductions were made and apologies given.</p>	
03/10/02	<p>Minutes of previous meeting</p> <p>The minutes of the previous meeting held on Tuesday, 15th December 2009 were agreed as an accurate record.</p>	
03/10/03	<p>Matters Arising</p> <ul style="list-style-type: none"> • Children Services and Housing Representation <p>Richard advised that the three Local Authority Directors of Childrens Services had been invited to join the membership of the Partnership Board, or to nominate one representative member. Richard was pleased to advise that Gladys Rhodes, (Strategic Director of Children's Services, BwD Council) will join the board as the representative for children's services from June 2010.</p> <p>Housing representation is still being sought for the board. Tracey has made contact with Sarah McCarthy at Lancashire County Council to consider a borough council Housing Director. Rebecca has received the details of the lead for the National Housing Federation forwarded by Peter for consideration.</p>	LPBt

	<p>A network list had been established and circulated to relevant parties. Current work was underway to revise the volunteer's role descriptions. A brief conversation continued with Peter advising the next stage would be for 1-2-1 discussions to take place with representatives.</p> <ul style="list-style-type: none"> • Feedback Newsletter Copies of the latest Feedback newsletter were table to members for their information. Rod and Maureen were thanked for their contributions reporting on their experience of an alternative therapy. Tim Ewen, Lancashire Constabulary and in Steve Johnson's absence, Jobcentre Plus, Carol Melia were thanked for providing a profile of their new membership to the Board. 	
03/10/06	<p>Strategic Commissioning Board (SCB) update</p> <p>Rebecca explained that no SCB meetings had taken place since the last Partnership Board meeting in December 2009. However a SCB meeting would be taken place the next day (Friday, 12th March 2010). Agenda items for this meeting were noted including; transforming mental health commissioning, inpatient reconfiguration and mental health services acute transformation.</p>	
03/10/07	<p>Carers Assessments</p> <ul style="list-style-type: none"> • Carer Assessment Training Rebecca explained that at the last meeting, Judith had asked the Partnership Team to look at what next steps were being taken to ensure the carer assessment training package would be taken forward. The training package was developed by NHS East Lancashire, who sought to recruit a new position to deliver the training but this had proved unsuccessful. As a result funding was withdrawn. East Lancashire have identified a possible opportunity for grant funding and submitted an application, however Lancashire County Council has now agreed to fund the post, to be hosted by LCfT. Phil expressed concern that the post had not gone out to tender to the third sector. <p>The Partnership Team had also looked into what alternative arrangements for carer assessment training were in place for PCTs in unitary local authority areas. Rebecca advised that Blackburn with Darwen employs a carer support worker within a team based at Daisyfield, and Blackpool has a senior mental health practitioner worker.</p> <p>Valerie questioned the relevance of the alternative arrangements for Blackburn with Darwen and Blackpool describing them as tokenistic, and not offering a training package in line with national policy. Valerie made a formal request through the Partnership Board for further information about training available in these two areas to be sought.</p> <p>A lengthy discussion continued with Carole Shaw giving detailed information about current work in progress at Blackburn with Darwen Borough Council.</p> <p>Whilst acknowledging there were gaps in the system, there is a belief that good mechanisms are in place once an assessment has been carried out. The work of the 'Carers Service' was also noted.</p> <ul style="list-style-type: none"> • Carer Assessments for Older Adults Carer assessments for older people's services were discussed, with reference made to dementia. 	

	<p>Richard summarised that a programme of work was underway and suggested carers assessment training should be brought back to the Board in six months time for a further update on how this was being rolled out.</p> <p>Richard welcomed Judith to the meeting.</p>	LPBt
03/10/08	<p>Outcomes and Quality Indicators</p> <p>Rebecca recapped over the work shop discussions which took place during the second part of the last Partnership Board meeting from which the Partnership Team had grouped ideas together in to key themes. For each theme the team looked at what work may already be in place, and what possible actions could put into place and how to champion these issues.</p> <p>A draft paper was prepared and submitted to the LPB Involvement Group for discussion and a general agreement was reached in principle. However, further suggestions were offered including:</p> <ul style="list-style-type: none"> • Receiving information from patient meetings including those held within the voluntary sector. • Information on the 'outcomes recovery star'. <p>Patient experience and carer assessments were both included, with more quality consideration in the carers section within the new LCfT contract under the CQUIN scheme, the Commissioning for Quality and Innovation payment framework which provides a financial incentive, by making a proportion of providers' income conditional on quality and innovation.</p> <p>Judith acknowledge this was a good piece of work already linking in to a contract, advising it would be useful for the LPB to receive future updates on these key themes. Richard gave some examples of how information could be received from organisational members.</p> <p>William suggested that quality outcome information should be requested six months in advance from organisations, as a way of also informing people about the outcome themes work. Richard requested and it was agreed that the Partnership Team should start communicating with relevant organisations by email over the next few weeks, asking for information to be fed back to Judith and Richard, for onward circulation to members before the next LPB meeting on 3rd June 2010.</p> <p>Judith urged members to think about the NHS Constitution as an important piece of legislation which comes in to force from 1st April 2010, suggesting it may be helpful to work with a group of people to consider peoples' rights and asked if Rebecca could consider looking at this.</p>	<p>LPBt</p> <p>RD</p>
Part 2		
03/10/10	<p>Prevention of Crisis and Alternative Services</p> <p>Rebecca gave a brief overview of the project underway with regards to the development of alternative crisis services and the background which led to this. A project initiation document (PID) for the work was previously agreed by the Strategic Commissioning Board.</p> <p>A draft version of the forthcoming presentation had already been delivered to the LPB Involvement Group at a previous meeting. Copies of presentation slide handouts were tabled.</p>	

Tracey delivered the presentation, (copy available on request), which asked the group to:-

- Discuss and agree project benefits –
 - Have we missed any?
 - What else should we expect?

- Review Stakeholder engagement/ Communication Plan –
 - Views on level of communication
 - Suggestions on information sources
 - Agree update intervals to LPB

Questions were invited after the presentation, followed by a discussion:-

- It is a two year project due to go live in early 2012.
- Knowledge Transfer Partnership (KTP) Commissioning Framework project to be used in respect of planning and procurement.
- The third sector includes both the voluntary and independent sectors. LPB has encouraged collaborative working for non profit making third sector organisation.
- Evidence based information was reported by Maureen in November 2008 after having visited Rethink's alternative crisis service based in Rotherham. Recent information provided by Rethink advised that no re-admissions to the service had been recorded.
- The scale of funding for new services to be expected.
- Improved outcomes link to the community, moving from a medical to a social model.
- Expected shorter lengths of stay.
- Stakeholder involvement through an engagement/communication plan.
- Critical to involve other services e.g. the police.
- The impact on housing benefit.
- The use of day services in recovery.
- A public narrative is required to advise the reduction of acute beds from six hundred. The Mental Health Acute Services Transformation (MHAST) project is to address the impact.
- Information needs to be reported back to the LPB.
- Engagement with local government is needed e.g. Joint Health Overview and Scrutiny Committee.
- The timescale for public reporting.
- To use Rotherham as an example of good practice and to look at other examples in the country.
- A two to five year plan for commissioner's reinvestment in alternative crisis services.
- Investment must not be released from beds until alternative services are in place.
- The benefits of the Department of Work and Pensions (DWP)/Jobcentre Plus LPB membership.

At this point Brian and Carol left the meeting.

	Richard suggested and it was agreed that the benefits of today's more in depth discussion needed to be worked out, with an overview of the alternative crisis service provision plans prepared in advance of the next LPB meeting to include; service user and carer involvement and the sustainable reduction of acute services.	LPBt
03/10/09	<p>Any other business</p> <ul style="list-style-type: none"> Richard advised would be stepping down temporarily as co-chair of the Partnership Board, as he will soon be taking up a national role as president of the Association of Directors of Adult Social Services for a twelve month period. Richard will continue to follow the work of the LPB but unable to attend meetings during this time. <p>Olive Carroll, Director of Older People's Services, will assume LPB membership on behalf of Lancashire County Council for the first six months, followed by Stephen Gross, Director of Commissioning, Adult and Community Services for the remaining period.</p> <p>Richard confirmed he would continue to be informed of the Partnership Board's work but a new co-chair from LPB organisational members would need to be found.</p> <ul style="list-style-type: none"> Phil advised of a forthcoming conference to be held on 3rd June 2010 with NHS North Lancashire regarding service user and carer involvement. Phil also advised that he would be stepping down as the Fylde Coast service user representative within the next two months, having secured a full time role to be employed by the Richmond Fellowship. He will attend the next LPB Involvement Group meeting but today would be his last Board meeting. <p>Richard congratulated Phil on his new appointment and thanked him for his contribution to the Partnership Board, wishing him well for the future.</p>	LPBt
03/10/11	Date and time of next meeting, Thursday, 3 rd June 2010, 12.30pm-4pm – venue to be confirmed.	